

Product Safety Recall

HOYTS Cinemas New Zealand

Toy Story 5 collector cup featuring four different collectable character toppers:

- Buzz Lightyear
- Jessie
- Lilypad
- Woody



Reason the product is recalled

Some of the collectable characters have been identified as having a manufacturing defect. This defect can cause the characters to break if dropped, pulled or twisted. The topper can break into small pieces and create a choking hazard for young children.

The hazards to consumers

Risk of serious injury or death from choking if the cup's topper breaks into small pieces and a child swallows it.

If you suspect a child has swallowed a small part:

Call Emergency Services (111) if a child is having any difficulty breathing or has ingested it.

What consumers should do

1. Stop using the topper immediately and keep out of reach of children.
2. Return the product to a HOYTS cinema or contact HOYTS to arrange a refund.
3. For further information or assistance with this recall, please contact HOYTS.

Contact

HOYTS Cinemas New Zealand

Contact Us: <http://www.hoyts.co.nz/contact-us>

Email: support@hoyts.zendesk.com

Phone: 0508 446 987 (0508 4 HOYTS)

Who sold the product: HOYTS Cinemas New Zealand

Dates available for sale: 16 June 2026 to 29 June 2026

PRN-609

See www.recalls.govt.nz for
other New Zealand consumer product recalls